

CERT T-T-T INSTRUCTORS



Judy McMillan-Evans is the principle of McMillan-Evans Consulting and possesses over 35 years of business ownership in the technical service, electronic manufacturing and business consulting/education industries. Judy is an entrepreneur, adult

educator, organizational coach, group facilitator and project manager. Judy has 30 years' experience in training entrepreneurs and business managers in all aspects of business operations, as well as, 38 years' experience training and coaching nonprofit leadership.

Along with consulting and facilitating, Judy instructs and develops courses for the Mount Royal University (MRU), Bow Valley College (BVC), Southern Alberta Institute of Technology (SAIT), and Community Futures organizations of Alberta.

THE KEY TO SUCCESSFUL TRAINING

Competent, informed, experienced,
professional and equipped instructors for
Basic CERT training



Marg Pollon founding director of Bridges of Love Ministry, became a Not-for-profit in 2004 and gained Charitable Status three years later. In 2006, Dr. Tim Foggin, a Burnaby doctor, invited Bridges of Love to help mobilize churches to respond to an Influenza Pandemic.

Bridges of Love's Faith Emergency Preparedness Initiative (FEPI) and Community Emergency Response Team (CERT) training became the main focus, recognizing the need for a coordinated grass roots approach, to Emergency Management.

Marg completed ICS 300, AEMA Basic Emergency Course, US CERT training, AHS Psychological First Aid, and received Public Safety's Emergency Management Exemplary Service Award in 2018.

PROFESSIONAL ~ COMPETENT

CANADIAN HEADQUARTERS

BRIDGES OF LOVE MINISTRY SOCIETY

#6, 609 Centre St. SW
High River, Alberta T1V 2C2

Office Phone/Mobile:

403.649.0087/403.616.0536

Website:

www.bridgesoflove.net

Charitable Registration Number:

84741 4471 RR0001



Bridges of Love promotes community
resilience, connecting people,
churches, and networks through
coordination, resources and training.

NEIGHBOURS HELPING NEIGHBOURS

CERT INSTRUCTOR TRAINING

COMMUNITY EMERGENCY RESPONSE TEAM TRAIN-THE-TRAINER



Bridges of Love Ministry Society

**DOING THE GREATEST GOOD
FOR THE GREATEST NUMBER!**

Office: 403.649.0087

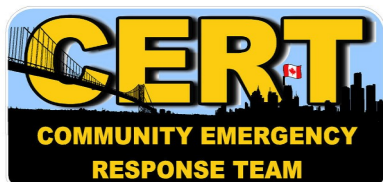
How to Be an Empathetic Listener

- Put yourself in the speaker's shoes
- Listen for meaning, not just words
- Pay attention to nonverbal communication
- Paraphrase the speaker



At the conclusion of CERT T-T-T, participants will:

- Demonstrate knowledge of CERT Basic Training Course
- Demonstrate ability to present assigned portion of course (teach-back)
- Communicate core values of program
- Demonstrate classroom management techniques
- Demonstrate effective teaching techniques
- Model appropriate behavior as an Instructor



LEARNING OBJECTIVES

2020, FALL CERT BASIC TRAIN-THE-TRAINER AGENDA

	OCTOBER 5, 2020 — DAY 1	OCTOBER 6, 2020 — DAY 2
MORNING 8:00 am - Noon	• Introduction • Your Role as an Instructor • Unit 1 Over-view (Disaster Preparedness) • Unit 2 Over-view (CERT Organization) • Unit 3 Over-view (Disaster Medical Operations 1)	• Unit 5 Over-view (Psychology of Trauma) • Unit 6 Over-view (Fire Safety & Utility Controls) • Manage the Classroom • Unit 7 Over-view (Light Search & Rescue)
AFTERNOON 1:00 pm – 4:30 pm	• Unit 4 Over-view (Disaster Medical Operations 2) • Maximize Learning • Teach-Back #1 (Assignment/Preparation)	• Unit 8 Over-view (CERT & Terrorism) • Teach-Back #2 (Assignment /Preparation) • Preparing for CERT Basic Training Course • Course Summary
EVENING 7:00 pm – 8:30 pm	• Teach-Back # 1 (Presentation)	• Teach-Back #2 (Presentation) • CERT T-T-T Certificates

Half of the lessons focus on training and skills and half focus on review of the CERT training. Among the most critical skills necessary to teach the CERT Basic Training course is the ability to facilitate hands-on activities effectively. To that end, this course incorporates teach-back activities. For the purposes of this program, a teach-back activity is defined as one in which the participants are paired off and assigned a segment of instruction that they are then responsible, for teaching to the remaining participants. These activities are designed to give the T-T-T participants the opportunity to use and practice their instructional techniques - including team teaching. It is also an opportunity for participants to give and receive feedback.

NOTE: Individuals who conduct only one or two of the units may do so without taking the CERT T-T-T course. However, the CERT T-T-T course gives a necessary overview of the *CERT Basic Training* course as well as improves instructional skills.

TARGET AUDIENCE:

- People who will serve as the course manager for the *CERT Basic Training* course. This course manager would have the authority to designate instructors to teach selected units.
- People who will be *CERT Basic Training* course instructors in any capacity.

Enthusiasm and desire are essential qualities in a *CERT Train-the-Trainer* instructor.

\$49.00 REGISTRATION INCLUDES: 2 day training, PowerPoints Slides, CERT Mask, Refreshments, Certificate